Coverage Period: 01/01/2024- 12/31/2024 Coverage for: Individual | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-773-7218. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-888-773-7218 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,500 Tier 1 / \$5,000 Tier 2	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. In-Network preventive care, Tier 1 OP Emergency Room, Office Visit, Urgent Care. Refer to plan document for full list.	This plan covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 Tier 1 / \$5,550 Tier 2 Med Tier 2 & Rx OOP Max are combined	The out of pocket limit is the most you could pay in a year for covered services.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. For Prime Providers: ehp.primehealthcare.com/find-a- provider/ For Blue Shield of CA Providers: www.blueshieldca.com/networkppo or call 1-888-773-7218	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network</u> provider for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. Refer to pre-approval list for more information. Contact Prime UM Department at 1-877-234-5227 or fax 909-235-4414	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

(HHS - OMB control number: 0938-1146/Expiration date: 05/31/2026)



All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Tier 1 Prime Healthcare (You will pay the least)	Tier 2 Blue Shield of CA (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$20 <u>copay</u>	\$60 <u>copay</u>	None
If you visit a health	Specialist visit	\$40 <u>copay</u>	\$100 <u>copay</u> plus 20%	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	No Charge	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% deductible waived	60%	
	Imaging (CT/PET scans, MRIs)	20%	60%	None
	Generic drugs	OptumRX: Retail \$25 <u>copay</u> or \$50 <u>copay</u> mail order		Retail up to a 30-day supply. Mail order up to a 90-day supply.
If you need drugs to treat your illness or	Formulary brand drugs	OptumRX: \$100 <u>copay</u> or \$200 <u>copay</u> mail order		Retail up to a 30-day supply. Mail order up to a 90-day supply.
condition More information about prescription drug	Non-formulary brand drugs	Not Covered		Non-formulary brand drugs are not covered unless prior authorization is obtained through OptumRX.
<u>coverage</u> is available at <u>1-866-339-3731</u>	Specialty drugs OptumRX: Generic \$200 copay or Brand \$300 copay		Optum Specialty Pharmacy 1-877-838-2907 specialty.optumrx.com	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$250 <u>copay</u> plus 20%	\$750 <u>copay</u> plus 60%	None
surgery	Physician/surgeon fees	20%	60%	None
	Emergency room care	\$300 <u>copay</u>	\$300 <u>copay</u> plus 60%	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	\$300 <u>copay</u> plus 30%	\$300 <u>copay</u> plus 30%	None
	Urgent care	\$40 <u>copay</u>	\$100 <u>copay</u> plus 60%	None

^{*} For more information about limitations and exceptions, see the plan or policy document at www.primehealthcare.com/EHP

Common Medical Event	Services You May Need	What You Tier 1 Prime Healthcare (You will pay the least)	u Will Pay Tier 2 Blue Shield of CA (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital	Facility fee (e.g., hospital room)	20%	\$500 <u>copay</u> plus 60%	Pre-cert required. Unapproved days are not covered.
stay	Physician/surgeon fees	20%	60%	None
If you need mental health, behavioral	Outpatient services	\$20 <u>copay</u>	\$60 <u>copay</u>	Per office visit.
health, or substance abuse services	Inpatient services	20%	\$500 <u>copay</u> plus 60%	Pre-cert required. Unapproved days are not covered.
	Office visits	\$20 <u>copay</u>	\$60 <u>copay</u>	Cost sharing does not apply to certain
If you are pregnant	Childbirth/delivery professional services	20%	60%	preventive services. Depending on the type of services, coinsurance may apply. Maternity
	Childbirth/delivery facility services	20%	\$500 <u>copay</u> plus 20%	care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Home health care	20% deductible waived	60%	24 combined visits max per cal year. Pre-cert is required. Unapproved days are not covered.
If you need help	Rehabilitation services	20% deductible waived	60%	24 combined visits max per calendar year for Physical, Occupational and Speech
recovering or have	<u>Habilitation services</u>	Not Covered	Not Covered	None
other special health needs	Skilled nursing care	20%	60%	<u>Pre-cert</u> is required. Unapproved days are not covered.
	<u>Durable medical equipment</u>	20% deductible waived	60%	None
	Hospice services	20%	60%	Pre-cert is required for inpatient. Unapproved days are not covered.
If your child needs	Children's eye exam	No Charge	No Charge	Eye refraction is not covered (preventive exam only).
dental or eye care	Children's glasses	Not Covered	Not Covered	Refer to VSP
	Children's dental check-up	Not Covered	Not Covered	Refer to Delta Dental

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $\underline{\text{www.primehealthcare.com/EHP}}$}$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental Care (adult)
- Dental care (child)
- Sleep Disorder Testing & Supplies

- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (adult)

- Routine eye refraction (child)
- Routine foot care (except for treatment of foot pain or cramps, including plantar fasciitis).
- Services performed by an Out of Network Provider, except emergency care.
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care

Dialysis

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/heathreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u> which includes the following dedicated fax number 310-533-5755. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

The Plan and Plan Sponsor described in the Summary of Benefits and coverage comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. The Plan and Plan Sponsor does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The Plan and Plan Sponsor:

Provide free aids and services to people with disabilities to communicate effectively with us, such as:

^{*} For more information about limitations and exceptions, see the plan or policy document at www.primehealthcare.com/EHP

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- ⇒ Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages.

If you need these services, contact the Civil Rights Coordinator named in your Benefits Guide.

If you believe that the Plan or Plan Sponsor has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator named in your Benefits Guide. Contact information of the Civil Rights Coordinator can be found in the Benefits Guide.

You can file a grievance by mail or in person or fax or email. If you need help filing a grievance contact the Civil Rights Coordinator named in the Benefits Guide.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Access Services:

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Tagalog - Filipino

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

^{*} For more information about limitations and exceptions, see the plan or policy document at www.primehealthcare.com/EHP

Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Persian

(TTY: 1-844-987-4123) 501025769, Pin 0679 (TTY: 1-844-987-4123) تماس بگیرید. توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните. 1-844-203-2025, Acct # 501025769, Pin 0679 (ТТҮ: 1-844-987-4123)

Japanese

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。まで、電話にてご連絡ください。1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Arabic

ملحوظة :إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان اتصل برقم

Punjabi

ਧਿਆਨ ਦਿਓ :ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ ,ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।' ਤੇ ਕਾਲ ਕਰੋ। 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Mon-Khmer Cambodian

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau1-1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। पर कॉल करें। 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

Thai

เรียน :ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-844-203-2025, Acct # 501025769, Pin 0679 (TTY: 1-844-987-4123)

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-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

^{*} For more information about limitations and exceptions, see the plan or policy document at www.primehealthcare.com/EHP

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

m une example, r eg meana pay.		
Cost Sharing		
Deductibles	\$2,500	
Copayments	\$100	
Coinsurance	\$700	
What isn't covered		
Limits or exclusions	\$200	
The total Peg would pay is	\$3,500	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$2,400	
Copayments	\$2,000	
Coinsurance	\$60	
What isn't covered		
Limits or exclusions	\$80	
The total .loe would nay is	\$4 540	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2500
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$300
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing		
Deductibles	\$1,600	
Copayments	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$80	
The total Mia would pay is	\$1,980	